

ATTACHMENT A

MONTHLY TRANSITION COSTS AND SUPPORTING DETAIL

Please see the following attachments:

- A.1 Transition Services Cost Report - *Please see native format Excel worksheets*
- A.2 Transition Services Cost Report Supporting Detail – *Please see native format Excel worksheets (the most recent invoice provided by National Grid is July 2013)*
- A.3 GSE and ENNG Monthly Transition Progress

**Granite State Electric Company
and
EnergyNorth Natural Gas
d/b/a Liberty (Energy) Utilities**

MONTHLY REPORT OF TRANSITION PROGRESS

For the Month of August 2013

Attachment A.1 - Transition Services Cost Report

Granite State Electric Company
 File Date: September 15, 2013
 Settlement Agreement, p. 16 C.1.b. & Attachment F

	Transition Service	(A)	(B)	(C)	(D)	(E)	(F)
		(G) through (P)		(A) + (B)		(C) - (D)	(E) / (D)
		Total Cost				Variance over/(under) Original	
		Actual Billed To Date	Estimated Remaining	Actual & Estimated	Original Estimate	Amount	Percent
Human Resources							
HR-1	Payroll Services	51,910.97					
HR-2	Employee Benefits	263,142.61					
HR-3	Pension Administration	31,991.66					
HR-4	Labor Relations Support	14,925.31					
HR-5	Staffing Support	2.55					
	Estimate	-					
		361,973.10	-	361,973.10	59,000.00	302,973.10	514%
Financial Services							
Fin-1	Financial Reporting	397.87					
Fin-2	Accounting Consulting	65,943.23					
Fin-3	Financial Training Service	-					
Fin-4	Accounts Payable Processes	-					
Fin-5	Accounts Payable Consulting	-					
Fin-6	Cash Management	-					
Fin-7	Tax Consulting Services	776.21					
Fin-8	Property Tax Services	13,591.19					
Fin-9	Claims Handling/Investigation	682.19					
	Estimate	-					
		81,390.69	18,000.00	99,390.69	163,000.00	(63,609.31)	-39%
Operations							
Elec Ops-1	Planned Major Maintenance & Capital Construction	115,818.75					
Elec Ops-2	Emergency Maintenance Engineering and Technical Services	592.46					
Elec Ops-3	Field Crew Dispatching and Scheduling	1,205.39					
Elec Ops-4	Electric Engineering and Design	73,275.86					
Elec Ops-5	Resource and Workload Planning	32,238.43					
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning	101,430.59					
Elec Ops-7	Substation Maintenance Programs/Substation Engineering	1,546,819.07					
Elec Ops-8	Vegetation Management	468.05					
Elec Ops-9	Customer Meter Support	25,197.46					
Elec Ops-10	Electric Meter Shop	3,969.46					
Elec Ops-11	Electric Lab (testing & calibration of tools, equipment and PPE)	3,283.89					
Elec Ops-12	Infrared (IR) Testing	-					
Elec Ops-13	Mapping & Records	15,838.23					
Elec Ops-14	Relay and Protection	34,737.65					
Elec Ops-15	Codes and Standards	1,715.22					
Elec Ops-16	Mutual Assistance	153,986.12					
Elec Ops-17	Business Continuity Support and Emergency Logistics	175,054.11					
Elec Ops-18	Electric Operations Miscellaneous	603,151.46					
	Estimate	-					
		2,888,782.20	237,000.00	3,125,782.20	3,952,000.00	(826,217.80)	-21%
Energy Solutions Delivery & Efficiency							
ESD&E-1	Energy Efficiency Programs	43,298.99					
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers	1,015.62					
	Estimate	-					
		44,314.61	-	44,314.61	-	44,314.61	0%
Energy Control & Supply							
Energy Supply-1	Electric Network Control	127,291.63					
Energy Supply-2	Electric Load Forecasting	15,519.47					
Energy Supply-3	Energy Procurement Services	11,451.86					
Energy Supply-4	Energy Procurement Consulting	6,477.63					
Energy Supply-5	Distributed Generation Services	742.09					
	Estimate	-					
		161,482.68	12,000.00	173,482.68	130,000.00	43,482.68	33%
Project Management							
Project Mgt-1	Project Management Services	9,339.14					
Project Mgt-2	Cost Management Access	-					
	Estimate	-					
		9,339.14	-	9,339.14	-	9,339.14	0%
Health, Safety & Environment (HS&E)							
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	2,402.56					
HS&E-2	Health and Safety Field Support	5.22					
HS&E-3	Technical Training	0.00					
HS&E-4	Environmental Compliance	-					
HS&E-5	Environmental Field Support	841.87					
HS&E-6	Spill Control/Response	-					
HS&E-7	Environmental Regulatory Support & Consultation	-					
HS&E-8	Licenses, Permits and Orders	-					
	Estimate	-					
		3,249.65	-	3,249.65	50,000.00	(46,750.35)	-94%

Attachment A.1 - Transition Services Cost Report

Granite State Electric Company
 File Date: September 15, 2013
 Settlement Agreement, p. 16 C.1.b. & Attachment F

Transition Service	(A)	(B)	(C)	(D)	(E)	(F)
	(G) through (P)		(A) + (B)		(C) - (D)	(E) / (D)
	Total Cost				Variance over/(under) Original	
	Actual Billed To Date	Estimated Remaining	Actual & Estimated	Original Estimate	Amount	Percent
Security						
Security-1	Site Security Services	5.53				
Security-2	Security Consulting	-				
Security-3	NERC/NPCC- Reliability Compliance	-				
	Estimate	-				
		5.53	-	5.53	-	5.53
						0%
Supply Chain and Inventory Management						
Supply-1	Supply Chain Management	62.93				
Supply-2	Materials Management System Support	-				
Supply-3	Supplier Contracts	9,927.84				
Supply-4	Access to Seller Warehouses	-				
Supply-5	Fleet Services	71,040.97				
	Estimate	-				
		81,031.74	-	81,031.74	15,000.00	66,031.74
						440%
Customer Services Support						
Customer Svc-1	Call Center Operations	268,968.34				
Customer Svc-2	Meter Reading, Billing and Payment Processing	672,724.91				
Customer Svc-3	Collections Process Support	38,496.26				
Customer Svc-4	New Business Administration	177,127.46				
Customer Svc-5	Revenue Protection/Diversion & Investigation	-				
Customer Svc-6	Customer Data Migration	604.74				
Customer Svc-7	Meter Data Services Support	59,747.03				
	Estimate	-				
		1,217,668.73	1,368,000.00	2,585,668.73	3,939,000.00	(1,353,331.27)
						-34%
Regulatory Support						
Reg-1	Regulatory Support - General	50,548.29				
Reg-2	Regulatory Reporting	19,394.26				
	Estimate	-				
		69,942.55	2,463.41	72,405.97	45,000.00	27,405.97
						61%
Records Management						
Records-1	Identification of Books and Records	-				
Records-2	Separation and Transfer of Books and Records	-				
	Estimate	-				
		-	-	-	-	-
						0%
IT Transition Services						
IT-1	Business Application Services	367,951.53				
IT-2	Collaboration Services (E-Mail)	0.03				
IT-3	Data Centers	75,561.43				
IT-4	Client Services	46,693.18				
IT-5	Contracts and Licenses	138,000.33				
IT-6	Infrastructure Services	251,863.94				
IT-7	Networking Support	99,857.14				
IT-8	IS Energy Management Systems (EMS)	54,167.75				
IT-9	Security Services	345.32				
	Estimate	-				
		\$ 1,034,440.65	187,000.00	\$ 1,221,440.65	\$ 1,409,000.00	(187,559.35)
		\$ 5,953,621.28	\$ 1,824,463.41	\$ 7,778,084.70	\$ 9,762,000.00	(1,983,915.30)
						-20%

Capital Charges Included in above actual bills

Transition Service	(A)	(B)	(C)	(D)	(E)	(F)
Elec Ops-7	Substation Maintenance Programs/Substation Engineering	1,082,155.70	-			
		1,082,155.70	-	\$ 1,082,155.70	\$ -	\$ 1,082,155.70
						-

Attachment A.1 - Transition Services Cost Report

Granite State Electric Company
 File Date: September 15, 2013
 Settlement Agreement, p. 16 C.1.b. & Attachment F

	Transition Service	(Q)	(R)	(S)	(T)	(U)	(AE)
		Cost					
		(actual) May-13	(actual) Jun-13	(actual) Jul-13	(estimated) Aug-13	(estimated) Sep-13	Total Actual & Est.
Human Resources							
HR-1	Payroll Services						51,910.97
HR-2	Employee Benefits						263,142.61
HR-3	Pension Administration						31,991.66
HR-4	Labor Relations Support						14,925.31
HR-5	Staffing Support						2.55
	Estimate	-	-	-	-	-	-
		-	-	-	-	-	361,973.10
Financial Services							
Fin-1	Financial Reporting						397.87
Fin-2	Accounting Consulting	3,869.40	2,966.54	2,692.46			65,943.23
Fin-3	Financial Training Service						-
Fin-4	Accounts Payable Processes						-
Fin-5	Accounts Payable Consulting						-
Fin-6	Cash Management						-
Fin-7	Tax Consulting Services						776.21
Fin-8	Property Tax Services	2,736.34					13,591.19
Fin-9	Claims Handling/Investigation		640.75				682.19
	Estimate	-	-	-	3,000.00	3,000.00	18,000.00
		6,605.74	3,607.29	2,692.46	3,000.00	3,000.00	99,390.69
Operations							
Elec Ops-1	Planned Major Maintenance & Capital Construction	57,957.14	(1,451.62)	227.50			115,818.75
Elec Ops-2	Emergency Maintenance Engineering and Technical Services						592.46
Elec Ops-3	Field Crew Dispatching and Scheduling						1,205.39
Elec Ops-4	Electric Engineering and Design	9,754.01		5,878.47			73,275.86
Elec Ops-5	Resource and Workload Planning	868.14	1,688.11	(567.45)			32,238.43
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning	15,332.46	(4,831.90)	868.41			101,430.59
Elec Ops-7	Substation Maintenance Programs/Substation Engineering	431,203.71	137,161.89	37,670.05			1,546,819.07
Elec Ops-8	Vegetation Management						468.05
Elec Ops-9	Customer Meter Support						25,197.46
Elec Ops-10	Electric Meter Shop	24.42	20.78	22.78			3,969.46
Elec Ops-11	Electric Lab (testing & calibration of tools, equipment and PPE)		(1,807.39)				3,283.89
Elec Ops-12	Infrared (IR) Testing						-
Elec Ops-13	Mapping & Records	660.31		6.94			15,838.23
Elec Ops-14	Relay and Protection	824.67	592.97	1,099.03			34,737.65
Elec Ops-15	Codes and Standards						1,715.22
Elec Ops-16	Mutual Assistance		669.23	1,027.71			153,986.12
Elec Ops-17	Business Continuity Support and Emergency Logistics						175,054.11
Elec Ops-18	Electric Operations Miscellaneous	20,212.74	26,056.03	42,413.37			603,151.46
	Estimate	-	-	-	63,750.00	53,250.00	237,000.00
		536,837.60	158,098.10	88,646.81	63,750.00	53,250.00	3,125,782.20
Energy Solutions Delivery & Efficiency							
ESD&E-1	Energy Efficiency Programs	12,367.28	(5,109.70)	2,124.09			43,298.99
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers						1,015.62
	Estimate	-	-	-	-	-	-
		12,367.28	(5,109.70)	2,124.09	-	-	44,314.61
Energy Control & Supply							
Energy Supply-1	Electric Network Control	15,205.71	13,982.61	13,495.04			127,291.63
Energy Supply-2	Electric Load Forecasting	454.17	381.63	13,719.14			15,519.47
Energy Supply-3	Energy Procurement Services						11,451.86
Energy Supply-4	Energy Procurement Consulting						6,477.63
Energy Supply-5	Distributed Generation Services		656.14				742.09
	Estimate	-	-	-	8,000.00	1,000.00	12,000.00
		15,659.88	15,020.38	27,214.18	8,000.00	1,000.00	173,482.68
Project Management							
Project Mgt-1	Project Management Services						9,339.14
Project Mgt-2	Cost Management Access						-
	Estimate	-	-	-	-	-	-
		-	-	-	-	-	9,339.14
Health, Safety & Environment (HS&E)							
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training						2,402.56
HS&E-2	Health and Safety Field Support						5.22
HS&E-3	Technical Training						0.00
HS&E-4	Environmental Compliance						-
HS&E-5	Environmental Field Support						841.87
HS&E-6	Spill Control/Response						-
HS&E-7	Environmental Regulatory Support & Consultation						-
HS&E-8	Licenses, Permits and Orders						-
	Estimate	-	-	-	-	-	-
		-	-	-	-	-	3,249.65

Attachment A.1 - Transition Services Cost Report

Granite State Electric Company
 File Date: September 15, 2013
 Settlement Agreement, p. 16 C.1.b. & Attachment F

Transition Service	(Q)	(R)	(S)	(T)	(U)	(AE)
	Cost					
	(actual) May-13	(actual) Jun-13	(actual) Jul-13	(estimated) Aug-13	(estimated) Sep-13	Total Actual & Est.
Security						
Security-1	Site Security Services					5.53
Security-2	Security Consulting					-
Security-3	NERC/NPCC- Reliability Compliance					-
	Estimate	-	-	-	-	-
		-	-	-	-	5.53
Supply Chain and Inventory Management						
Supply-1	Supply Chain Management					62.93
Supply-2	Materials Management System Support					-
Supply-3	Supplier Contracts					9,927.84
Supply-4	Access to Seller Warehouses					-
Supply-5	Fleet Services					71,040.97
	Estimate	-	-	-	-	-
		-	-	-	-	81,031.74
Customer Services Support						
Customer Svc-1	Call Center Operations	23,533.80	27,346.63	41,796.90		268,968.34
Customer Svc-2	Meter Reading, Billing and Payment Processing	55,878.86	87,500.56	129,263.23		672,724.91
Customer Svc-3	Collections Process Support	775.90	(8,604.08)	(1.29)		38,496.26
Customer Svc-4	New Business Administration	10,737.09	3,314.46	43,110.25		177,127.46
Customer Svc-5	Revenue Protection/Diversion & Investigation					-
Customer Svc-6	Customer Data Migration					604.74
Customer Svc-7	Meter Data Services Support	8,067.05	3,926.55	3,973.27		59,747.03
	Estimate	-	-	-	210,000.00	210,000.00
		98,992.70	113,484.12	218,142.36	210,000.00	210,000.00
						2,585,668.73
Regulatory Support						
Reg-1	Regulatory Support - General	3,860.09	6,424.23	(3,878.97)		50,548.29
Reg-2	Regulatory Reporting	1,322.02	4,124.58	495.27		19,394.26
	Estimate	-	-	-	1,463.41	1,000.00
		5,182.11	10,548.81	(3,383.70)	1,463.41	1,000.00
						72,405.97
Records Management						
Records-1	Identification of Books and Records					-
Records-2	Separation and Transfer of Books and Records					-
	Estimate	-	-	-	-	-
		-	-	-	-	-
IT Transition Services						
IT-1	Business Application Services	11,413.29	11,757.98	13,176.74		367,951.53
IT-2	Collaboration Services (E-Mail)					0.03
IT-3	Data Centers	(537.31)	5,074.58	5,625.97		75,561.43
IT-4	Client Services	(805.97)	4,023.02	11,808.45		46,693.18
IT-5	Contracts and Licenses	36,688.40	15,615.76	16,858.11		138,000.33
IT-6	Infrastructure Services	(42,416.76)	48,466.72	(31,150.01)		251,863.94
IT-7	Networking Support	46,278.28	(24,434.08)	16,911.25		99,857.14
IT-8	IS Energy Management Systems (EMS)	11,876.76	2,110.55	14,782.60		54,167.75
IT-9	Security Services					345.32
	Estimate	-	-	-	17,000.00	17,000.00
		\$ 62,496.69	\$ 62,614.53	\$ 48,013.11	\$ 17,000.00	\$ 17,000.00
		\$ 738,142.00	\$ 358,263.53	\$ 383,449.31	\$ 303,213.41	\$ 285,250.00
						\$ 7,778,084.70

Capital Charges Included in above actual bills

		(Q)	(R)	(S)	(T)	(U)	(AE)
Elec Ops-7	Substation Maintenance Programs/Substation Engineering	429,943.95	-	38,051.30			1,082,155.70
							-
		429,943.95	-	38,051.30	-	-	1,082,155.70

Attachment A.1 - Transition Services Cost Report

EnergyNorth Natural Gas, Inc.
 File Date: September 15, 2013
 Settlement Agreement, p. 16 C.1.b. & Attachment F

	Transition Service	(A)	(B)	(C)	(D)	(E)	(F)	
		(G) through (P)		(A) + (B)		(C) - (D)		(E) / (D)
		Actual Billed To Date	Estimated Remaining	Actual & Estimated	Original Estimate	Variance over/(under) Original		
					Amount	Percent		
	Human Resources							
HR-1	Payroll Services	14,691.64						
HR-2	Employee Benefits	95,625.38						
HR-3	Pension Administration	34,303.83						
HR-4	Labor Relations Support	3,629.16						
HR-5	Staffing Support	0.46						
	Estimate	-						
		148,250.47	-	148,250.47	68,000.00	80,250.47	118%	
	Financial Services							
Fin-1	Financial Reporting	37,002.96						
Fin-2	Accounting Consulting	47,324.64						
Fin-3	Financial Training Service	-						
Fin-4	Accounts Payable Processes	-						
Fin-5	Accounts Payable Consulting	-						
Fin-6	Cash Management	-						
Fin-7	Tax Consulting Services	140.61						
Fin-8	Property Tax Services	9,508.54						
Fin-9	Claims Handling/Investigation	10.55						
	Estimate	-						
		93,987.29	7,000.00	100,987.29	294,000.00	(193,012.71)	-66%	
	Operations							
Gas Ops-1	Network Strategy Support and Planned Major Maintenance	36,646.72						
Gas Ops-2	Operations Regulatory Support	5,516.88						
Gas Ops-3	Emergency Maintenance Engineering & Technical Services	49,670.61						
Gas Ops-4	Gas Field Crew Dispatching and Scheduling	8.65						
Gas Ops-5	Mandated Programs, including Leak Survey Support	13,871.73						
Gas Ops-6	Maps & Records	132,779.71						
Gas Ops-7	LNG Compliance and Training	-						
Gas Ops-8	Gas Engineering and Design	70,944.37						
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	14,272.61						
Gas Ops-10	Gas Support Services/Workload Planning	18,972.24						
Gas Ops-11	Gas Meter Operations/Meter Shop	121,022.15						
Gas Ops-12	Customer Meter Support	15,081.42						
Gas Ops-13	Gas Reliability Planning	10,417.98						
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control	330,955.55						
Gas Ops-15	Codes and Standards	11,662.95						
Gas Ops-16	Ops Misc	4,383.89						
Gas Ops-17	Mutual Assistance - Gas Emergencies	-						
	Estimate	-						
		836,207.45	445,000.00	1,281,207.45	5,376,000.00	(4,094,792.55)	-76%	
	Energy Solutions Delivery & Efficiency							
ESD&E-1	Energy Efficiency Programs	40,198.08						
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers	70,952.05						
	Estimate	-						
		111,150.12	-	111,150.12	77,000.00	34,150.12	44%	
	Gas Control & Procurement							
Gas Supply-1	Gas Control	219,257.55						
Gas Supply-2	Gas Procurement Services - General	390,985.82						
Gas Supply-3	Energy Transactions	(264,070.78)						
Gas Supply-4	Gas Load Forecasting	27,965.19						
Gas Supply-5	Gas Procurement Consulting	-						
Gas Supply-6	Gas Procurement Miscellaneous	-						
	Estimate	-						
		374,137.78	-	374,137.78	0.00	374,137.78	37413778137%	
	Project Management							
Project Mgt-1	Project Management Services	5,488.17						
Project Mgt-2	Cost Management Access	2,979.29						
	Estimate	-						
		8,467.46	-	8,467.46	0.00	8,467.45	846745499%	
	Health, Safety & Environment (HS&E)							
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	2,153.73						
HS&E-2	Health and Safety Field Support	495.18						
HS&E-3	Technical Training	-						
HS&E-4	Environmental Compliance	22.50						
HS&E-5	Site Investigation and Remediation	19,370.23						
HS&E-6	Environmental Field Support	152.50						
HS&E-7	Spill Control/Response	-						
HS&E-8	Environmental Regulatory Support & Consultation	-						
HS&E-9	Licenses, Permits and Orders	-						
	Estimate	-						
		22,194.14	43,000.00	65,194.14	215,000.00	(149,805.86)	-70%	
	Security							

Attachment A.1 - Transition Services Cost Report

EnergyNorth Natural Gas, Inc.
 File Date: September 15, 2013
 Settlement Agreement, p. 16 C.1.b. & Attachment F

	Transition Service	(A)	(B)	(C)	(D)	(E)	(F)	
		(G) through (P)		(A) + (B)		(C) - (D)		(E) / (D)
		Total Cost						Variance over/(under) Original
		Actual Billed To Date	Estimated Remaining	Actual & Estimated	Original Estimate	Amount	Percent	
Security-1	Site Security Services	30,120.42						
Security-2	Security Consulting	353.84						
	Estimate	-						
		30,474.26	-	30,474.26		30,474.26	0%	
	Supply Chain and Inventory Management							
Supply-1	Supply Chain Management	76.43						
Supply-2	Materials Management System Support	319.78						
Supply-3	Supplier Contracts	-						
Supply-4	Access to Seller Warehouses	173,298.11						
Supply-5	Fleet Services	18,537.65						
	Estimate	-						
		192,231.97	-	192,231.97	75,000.00	117,231.97	156%	
	Customer Services Support							
Customer Svc-1	Call Center Operations	948,471.34						
Customer Svc-2	Meter Reading, Billing and Payment Processing	755,935.27						
Customer Svc-3	Collections Process Support	5,688.12						
Customer Svc-4	New Business Administration	16,546.41						
Customer Svc-5	Revenue Protection/Diversion & Investigation	-						
Customer Svc-6	Customer Data Migration	-						
	Estimate	-						
		1,726,641.15	1,232,000.00	2,958,641.15	6,570,000.00	(3,611,358.85)	-55%	
	Regulatory Support							
Reg-1	Regulatory Support - General	100,183.14						
Reg-2	Regulatory Reporting	73,921.60						
	Estimate	-						
		174,104.74	10,000.00	184,104.74	156,000.00	28,104.74	18%	
	Records Management							
Records-1	Identification of Books and Records	-						
Records-2	Separation and Transfer of Books and Records	-						
	Estimate	-						
		-	-	-	48,000.00	(48,000.00)	-100%	
	IT Transition Services							
IT-1	Business Application Services	464,253.51						
IT-2	Collaboration Services (E-Mail)	0.08						
IT-3	Data Centers	78,751.14						
IT-4	Client Services	43,521.79						
IT-5	Contracts and Licenses	273,499.10						
IT-6	Infrastructure Services	258,849.32						
IT-7	Networking Support	90,623.91						
IT-8	IS Energy Management Systems (EMS)	43,838.71						
IT-9	Security Services	8,891.95						
	Estimate	-						
		\$ 1,262,229.50	374,000.00	\$ 1,636,229.50	\$ 2,817,000.00	\$ (1,180,770.50)	-42%	
		\$ 4,980,076.34	\$ 2,111,000.00	\$ 7,091,076.34	\$ 15,696,000.00	\$ (8,604,923.66)	-55%	

Capital Charges Included in above actual bills

IT-1	Business Application Services	150,712.00			-		
		150,712.00	-	\$ 150,712.00	-	\$ 150,712.00	

Attachment A.1 - Transition Services Cost Report

EnergyNorth Natural Gas, Inc.
 File Date: September 15, 2013
 Settlement Agreement, p. 16 C.1.b. & Attachment F

	Transition Service	(Q)	(R)	(S)	(T)	(U)	(AE)
		Cost					
		(actual) May-13	(actual) Jun-13	(actual) Jul-13	(estimated) Aug-13	(estimated) Sep-13	Total Actual & Est.
	Human Resources						
HR-1	Payroll Services						14,691.64
HR-2	Employee Benefits						95,625.38
HR-3	Pension Administration						34,303.83
HR-4	Labor Relations Support						3,629.16
HR-5	Staffing Support						0.46
	Estimate	-	-	-	-	-	-
		-	-	-	-	-	148,250.47
	Financial Services						
Fin-1	Financial Reporting		858.20				37,002.96
Fin-2	Accounting Consulting	3,869.40	2,966.54	2,692.45			47,324.64
Fin-3	Financial Training Service						-
Fin-4	Accounts Payable Processes						-
Fin-5	Accounts Payable Consulting						-
Fin-6	Cash Management						-
Fin-7	Tax Consulting Services						-
Fin-8	Property Tax Services	1,824.22					140.61
Fin-9	Claims Handling/Investigation						9,508.54
	Estimate	-	-	-	7,000.00	-	10.55
		5,693.62	3,824.74	2,692.45	7,000.00	-	7,000.00
							100,987.29
	Operations						
Gas Ops-1	Network Strategy Support and Planned Major Maintenance						36,646.72
Gas Ops-2	Operations Regulatory Support						5,516.88
Gas Ops-3	Emergency Maintenance Engineering & Technical Services						49,670.61
Gas Ops-4	Gas Field Crew Dispatching and Scheduling						8.65
Gas Ops-5	Mandated Programs, including Leak Survey Support						13,871.73
Gas Ops-6	Maps & Records	8,335.97	16,850.90	14,103.39			132,779.71
Gas Ops-7	LNG Compliance and Training						-
Gas Ops-8	Gas Engineering and Design	226.14					70,944.37
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	(334.36)	(1,145.01)				14,272.61
Gas Ops-10	Gas Support Services/Workload Planning	108.21	1.34	(11.70)			18,972.24
Gas Ops-11	Gas Meter Operations/Meter Shop	7,397.25	4,842.65	3,049.64			121,022.15
Gas Ops-12	Customer Meter Support						15,081.42
Gas Ops-13	Gas Reliability Planning						10,417.98
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control	17,445.88	2,139.46	1,128.76			330,955.55
Gas Ops-15	Codes and Standards						11,662.95
Gas Ops-16	Ops Misc	37,141.71	17,332.01	7,917.76			4,383.89
Gas Ops-17	Mutual Assistance - Gas Emergencies						-
	Estimate	-	-	-	89,000.00	89,000.00	445,000.00
		70,320.80	40,021.35	26,187.85	89,000.00	89,000.00	1,281,207.45
	Energy Solutions Delivery & Efficiency						
ESD&E-1	Energy Efficiency Programs		770.23	179.57			40,198.08
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers						70,952.05
	Estimate	-	-	-	-	-	-
		-	770.23	179.57	-	-	111,150.12
	Gas Control & Procurement						
Gas Supply-1	Gas Control	15,586.53	10,998.84	17,585.86			219,257.55
Gas Supply-2	Gas Procurement Services - General	21.38	1,948.91	(466.20)			390,985.82
Gas Supply-3	Energy Transactions	(2,206.68)		(25,216.80)			(264,070.78)
Gas Supply-4	Gas Load Forecasting	1,781.69	13,549.36	(10,617.94)			27,965.19
Gas Supply-5	Gas Procurement Consulting						-
Gas Supply-6	Gas Procurement Miscellaneous						-
	Estimate	-	-	-	-	-	-
		15,182.92	26,497.11	(18,715.08)	-	-	374,137.78
	Project Management						
Project Mgt-1	Project Management Services						5,488.17
Project Mgt-2	Cost Management Access						2,979.29
	Estimate	-	-	-	-	-	-
		-	-	-	-	-	8,467.46
	Health, Safety & Environment (HS&E)						
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training						2,153.73
HS&E-2	Health and Safety Field Support						495.18
HS&E-3	Technical Training						-
HS&E-4	Environmental Compliance						22.50
HS&E-5	Site Investigation and Remediation	187.35	496.66	1,110.14			19,370.23
HS&E-6	Environmental Field Support						152.50
HS&E-7	Spill Control/Response						-
HS&E-8	Environmental Regulatory Support & Consultation						-
HS&E-9	Licenses, Permits and Orders						-
	Estimate	-	-	-	5,000.00	5,000.00	43,000.00
		187.35	496.66	1,110.14	5,000.00	5,000.00	65,194.14
	Security						

Attachment A.1 - Transition Services Cost Report

EnergyNorth Natural Gas, Inc.
 File Date: September 15, 2013
 Settlement Agreement, p. 16 C.1.b. & Attachment F

	Transition Service	(Q)	(R)	(S)	(T)	(U)	(AE)
		Cost					
		(actual) May-13	(actual) Jun-13	(actual) Jul-13	(estimated) Aug-13	(estimated) Sep-13	Total Actual & Est.
Security-1	Site Security Services						30,120.42
Security-2	Security Consulting						353.84
	Estimate	-	-	-	-	-	-
		-	-	-	-	-	30,474.26
	Supply Chain and Inventory Management						
Supply-1	Supply Chain Management						76.43
Supply-2	Materials Management System Support						319.78
Supply-3	Supplier Contracts						-
Supply-4	Access to Seller Warehouses						173,298.11
Supply-5	Fleet Services						18,537.65
	Estimate	-	-	-	-	-	-
		-	-	-	-	-	192,231.97
	Customer Services Support						
Customer Svc-1	Call Center Operations	35,609.37	3,079.88	75,746.96			948,471.34
Customer Svc-2	Meter Reading, Billing and Payment Processing	30,305.32	26,120.74	203,067.35			755,935.27
Customer Svc-3	Collections Process Support	(0.80)	4.82	(1.35)			5,688.12
Customer Svc-4	New Business Administration	109.48	82.48	114.09			16,546.41
Customer Svc-5	Revenue Protection/Diversion & Investigation						-
Customer Svc-6	Customer Data Migration						-
	Estimate	-	-	-	352,000.00	88,000.00	1,232,000.00
		66,023.37	29,287.92	278,927.05	352,000.00	88,000.00	2,958,641.15
	Regulatory Support						
Reg-1	Regulatory Support - General	833.03	526.08	1,259.73			100,183.14
Reg-2	Regulatory Reporting	(11,870.66)	12,875.99	(8,999.14)			73,921.60
	Estimate	-	-	-	5,000.00	5,000.00	10,000.00
		(11,037.63)	13,402.07	(7,739.41)	5,000.00	5,000.00	184,104.74
	Records Management						
Records-1	Identification of Books and Records						-
Records-2	Separation and Transfer of Books and Records						-
	Estimate	-	-	-	-	-	-
		-	-	-	-	-	-
	IT Transition Services						
IT-1	Business Application Services	168,740.17	11,773.78	(2,174.13)			464,253.51
IT-2	Collaboration Services (E-Mail)						0.08
IT-3	Data Centers		3,050.78	58,050.78			78,751.14
IT-4	Client Services						43,521.79
IT-5	Contracts and Licenses	32,827.80	28,591.72	45,587.80			273,499.10
IT-6	Infrastructure Services	38,326.26	25,949.29	(65,549.87)			258,849.32
IT-7	Networking Support	6,791.53	5,470.34	11,900.29			90,623.91
IT-8	IS Energy Management Systems (EMS)	2,213.14	(2,725.70)	1,820.56			43,838.71
IT-9	Security Services						8,891.95
	Estimate	-	-	-	34,000.00	34,000.00	374,000.00
		\$ 248,898.90	\$ 72,110.21	\$ 49,635.43	\$ 34,000.00	\$ 34,000.00	\$ 1,636,229.50
		\$ 395,269.33	\$ 186,410.29	\$ 332,278.00	\$ 492,000.00	\$ 221,000.00	\$ 7,091,076.34

Capital Charges Included in above actual bills

IT-1	Business Application Services	150,712.00	-				150,712.00
							-
		150,712.00	-	-	-	-	150,712.00

Attachment A.2 - Transition Services Cost Report Supporting Detail

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 9/5/2013
Invoice #: 800039766
Terms: Net 20

Initial Billing for Transition Services Activity: July 2013
Final Billing for Transition Services Activity: May & Jun 2013

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	2,692.46	2,692.45	5,384.91	5,384.91
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	2,692.46	2,692.45	5,384.91	5,384.91
Planned Major Mtn	-	-	-	227.50	-	227.50	227.50
Emergency Mtn & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	5,878.47	-	5,878.47	5,878.47
Resource & Workload Planning	-	-	-	(567.45)	-	(567.45)	(567.45)
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	868.41	-	868.41	868.41
Sub Mtn Programs /Engineering	-	-	-	37,670.05	-	37,670.05	37,670.05
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	22.78	-	22.78	22.78
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	6.94	14,103.39	14,110.33	14,110.33
Relay & Protection	-	-	-	1,099.03	-	1,099.03	1,099.03
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	1,027.71	-	1,027.71	1,027.71
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	42,413.37	-	42,413.37	42,413.37
Network Strategy & Planned Major Mtn	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtn Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	-	-	-	(11.70)	(11.70)	(11.70)
Meter Ops/Meter Shop	-	-	-	-	3,049.64	3,049.64	3,049.64
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	1,128.76	1,128.76	1,128.76
Ops Misc	-	-	-	-	7,917.76	7,917.76	7,917.76
Operations	-	-	-	88,646.81	26,187.85	114,834.66	114,834.66
Energy Efficiency	-	-	-	2,124.09	179.57	2,303.66	2,303.66
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	2,124.09	179.57	2,303.66	2,303.66
Network Control	-	-	-	13,495.04	-	13,495.04	13,495.04
Load Forecasting	-	-	-	13,719.14	-	13,719.14	13,719.14
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	17,585.86	17,585.86	17,585.86
Procurement Svcs General	-	-	-	-	(466.20)	(466.20)	(466.20)
Energy Transactions	-	-	-	-	(25,216.80)	(25,216.80)	(25,216.80)
Gas Load Forecasting	-	-	-	-	(10,617.94)	(10,617.94)	(10,617.94)
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	27,214.18	(18,715.08)	8,499.10	8,499.10
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmental Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	1,110.14	1,110.14	1,110.14
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	1,110.14	1,110.14	1,110.14
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	41,796.90	75,746.96	117,543.86	117,543.86
Meter Rdg, Billing & Payment Processing	-	-	-	129,263.23	203,067.35	332,330.58	332,330.58

Attachment A.2 - Transition Services Cost Report Supporting Detail

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 9/5/2013
Invoice #: 800039766
Terms: Net 20

Initial Billing for Transition Services Activity: July 2013
Final Billing for Transition Services Activity: May & Jun 2013

TSA Name	Prior Month Adjustment			Initial Billing		Total	Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North		
Collections Support	-	-	-	(1.29)	(1.35)	(2.64)	(2.64)
New Business Admin	-	-	-	43,110.25	114.09	43,224.34	43,224.34
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	3,973.27	-	3,973.27	3,973.27
Customer Service	-	-	-	218,142.36	278,927.05	497,069.41	497,069.41
General	-	-	-	(3,878.97)	1,259.73	(2,619.24)	(2,619.24)
Regulatory Reporting	-	-	-	495.27	(8,999.14)	(8,503.87)	(8,503.87)
Regulatory Support	-	-	-	(3,383.70)	(7,739.41)	(11,123.11)	(11,123.11)
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	4,889.48	(23,887.20)	(18,997.72)	8,287.26	21,713.07	30,000.33	11,002.61
Collaboration Services	-	-	-	-	-	-	-
Data Centers	5,625.97	58,050.78	63,676.75	-	-	-	63,676.75
Client services	11,808.45	-	11,808.45	-	-	-	11,808.45
Contracts & Licenses	3,324.82	7,312.12	10,636.94	13,533.29	38,275.68	51,808.97	62,445.91
Infrastructure Services	(66,549.51)	(93,887.95)	(160,437.46)	35,399.50	28,338.08	63,737.58	(96,699.88)
Networking Support	16,911.25	11,900.29	28,811.54	-	-	-	28,811.54
EMS/SCADA	13,795.90	1,820.56	15,616.46	986.70	-	986.70	16,603.16
Security Services	-	-	-	-	-	-	-
IT	(10,193.64)	(38,691.40)	(48,885.04)	58,206.75	88,326.83	146,533.58	97,648.54
TOTAL	(10,193.64)	(38,691.40)	(48,885.04)	393,642.95	370,969.40	764,612.35	715,727.31

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment A.3 – Monthly Transition Progress
Granite State Electric Company

Granite State Electric Company				
	25%	50%	75%	100%
<i>Transition Service Group</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>
Human Resources			11/12	05/13
Financial Services	02/13			01/14
Operations	06/13	11/13	02/14	07/14
Energy Solutions Delivery and Efficiency				06/14
Energy Control and Supply	03/13 ¹ 06/13 ²	11/13 ²	01/14 ²	07/14 ¹ 07/14 ²
Project Management				06/13
Health Safety and Environment				11/12
Security		05/13	08/13	01/14
Supply Chain and Inventory Management				07/14
Customer Services Support				06/14
Regulatory Support				01/14
Records Management				07/14
IT Transition Services				01/14

¹Energy Procurement

²Operations

Attachment A.3 – Monthly Transition Progress
EnergyNorth Natural Gas, Inc.

EnergyNorth Natural Gas				
	25%	50%	75%	100%
<i>Transition Service Group</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>
Human Resources			11/12	05/13
Financial Services	02/13			01/14
Operations	03/13	07/13	01/14	07/14
Energy Solutions Delivery and Efficiency				06/14
Energy Control and Supply	03/13 ²	07/13 ¹	09/13 ¹	07/14 ¹
		07/13 ²	01/14 ²	07/14 ²
Project Management				03/13
Health Safety and Environment			11/12	12/13
Security			08/13	01/14
Supply Chain and Inventory Management		12/12		07/14
Customer Services Support				01/14
Regulatory Support				01/14
Records Management				07/14
IT Transition Services				01/14

¹Energy Procurement

²Operations

ATTACHMENT B

IT STATUS REPORTS

Please see the following attachments:

Attachment B.1 – IT Monthly Overall Status Information

Attachment B.2 – IT Monthly Reporting of Project and Application Status

Attachment B.3 – IT Change Request (*as needed*)

Attachment B.1 - IT Monthly Overall Status Information

Monthly Governance Meeting

August 28, 2013

Project Status

- The Team is on track to begin the cut-over on August 30
- Final decision to proceed will be made on Friday morning
- There are a small number of issues still being worked
 - Dig Safe (temporary work-around agreed to today)
 - Transfer of Telephone number (should be resolved today)
 - Bill Presentment (final testing to occur tomorrow)
 - Transfer of Applications from UAT to Production (will occur today and tomorrow)
 - Configuration of Mobile units (update expected tomorrow)

Attachment B.1 - IT Monthly Overall Status Information

Cutover Timeline

Event	Company	Duration	Start time	End Time
Last Nightly Batch	NG	7 hours	8/30/2013 - 9 :00 PM	8/31/2013 - 5:00 AM
CRIS will be down	NG	14 hours	8/30/2013 - 9 :00 PM	8/31/2013 - 11:00 AM
CRIS into read only mode	NG		8/31/2013 - 11:00 AM	
Month end Jobs	NG	4 hours	30-Aug-13	30-Aug-13
Data Extract 1st set	NG	5 hours	8/31/2013 - 6:00 AM	8/31/2013 - 11:00 AM
Data Extract final set	NG	4 hours	8/31/2013 - 1:00 PM	8/31/2013 - 5:00 PM
Data Transformation	Cogsdale	13.5 hours	31-Aug-13	9/01/13 1:02 PM
Data Load	Cogsdale	10.5 hours	9/01/2013 - 5:00 PM	9/02/2013 - 10:30 PM
Provide Xref file to Liberty	Cogsdale	0.25 hours		
Data Transformation and Load - Work Mgt Active records	Liberty	4 hours	9/02/2013 - 10:45 AM	9/02/2013 - 02:45 PM
Data Validation	Liberty	8 hours	9/02/2013 - 10:30 AM	9/02/2013 - 5:00 PM
BAT	Liberty	30 min	9/02/2013 - 05:00 PM	9/02/2013 - 05:20 PM
Final Go-No Go Decision	Liberty		Mon 9/1/13 12:00 AM	Mon 9/1/13 12:00 AM
Transfer phone number to Liberty			Mon 9/1/13 12:00 AM	
Post Cutover Activities	Liberty & NG	30 min		

Attachment B.1 - IT Monthly Overall Status Information

Go/No-Go decisions

Go / No-Go Pre-Cutover	Thur 8/29/13 10:00 AM
Internal readiness Check	
Readiness check point with NG	Fri 8/30/13 09:00 AM
Call with NG to find out all pre-cutover activities are completed	
Go / No-Go Data Extraction	Sat 8/31/13 3:30 PM
Cris data extract delivered	
All critical files delivered (list to be defined)	
All critical files delivered by latest time (TBD)	
Cris total controls delivered	
NG A/R reconciliation accepted	
To be defined by Finance	
Go / No-Go Data Transformation	Sun 9/1/13 1:00 AM
Go / No-Go Data Loading	Mon 9/2/13 5:30 PM
Critical items loaded (to be viewed by business)	
Critical items loaded by latest time (TBD)	
Cogsdale total controls released	
LU total controls and financials accepted	
All non-financial deviations justified	
Financial acceptance criteria (TBD)	
Go / No-Go system / Data Validation and BAT	Mon 9/2/13 12:00 AM
Control totals	
Data validation	
Functionality validation	
No showstopper errors	
Cut over phone number, Liberty Dispatch calls Grid Dispatch to confirm	
Go / No-Go Phone Lines Repointing	Mon 9/2/13 12:00 PM
Phone testing complete	

Communications Protocol

- The team will be receiving ongoing updates throughout the weekend to track progress
- The Executives will received periodic updates during the weekend (2 or 3 per day)
- G3 and NHPUC will receive phone calls Friday and Tuesday
 - (as well as during the weekend if we reach a No-Go decision)
- Beginning on Tuesday Liberty will be meeting twice daily (project team and Local NH Team) and will issue a daily report
- Calls with National Grid will be scheduled as needed
- Next Quarterly Meeting with the NHPUC is scheduled for Sept 10, 2013

5003/5004
Monthly Report of Transition Progress
Attachment B - IT Status Reports
(per Settlement V.C.1.b. (v))
For the Month of August 2013

	Mobile Tech	02/14	02/14	02/14	02/14	02/14	05/14
	Job Cost	02/14	02/14	02/14	02/14	02/14	05/14
	Work Estimating (Quadra)	06/13	10/13	10/13	10/13	11/13	11/13

Attachment B.2 – IT Monthly Reporting of Project and Application Status

Energy North Natural Gas							
		Functionality Design	Data Conversion Plan	Testing Design	Testing Begins	Cutover Planning	Implementation Target
		<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>	<i>MMYY</i>
Meter to Cash	Cogsdale	06/12	09/12	09/12	10/12	05/13	09/13
	Itron	Currently in place	N/A	04/13	04/13	05/13	09/13
	IVR	Currently in place	N/A	06/13	06/13	05/13	09/13
	FiServ (Bill Print & Cash Processing)	Currently in place	N/A	04/13	04/13	05/13	09/13
Gastar	Gastar	04/12	09/12	04/13	05/13	05/13	09/13 Wholesale 09/13 Retail
Engineering and Operations	GIS – ArcFM	09/13	09/13	10/13	11/13	10/13	01/14
	Designer	NA	NA	NA	NA	NA	NA
	Responder (Outage Mgmt. System)	NA	NA	NA	NA	NA	NA
	Fortis (Document Mgmt. System)	Pending	Pending	Pending	Pending	Pending	Pending
	SCADA	05/13	05/13	07/13	08/13	08/13	10/13
Work Management	Equipment Management	05/13	06/13	05/13	05/13	08/13	09/13
	Service Management	05/13	06/13	05/13	05/13	08/13	09/13
	Mobile Tech	05/13	06/13	05/13	05/13	08/13	09/13

5003/5004
Monthly Report of Transition Progress
Attachment B - IT Status Reports
(per Settlement V.C.1.b. (v))
For the Month of August 2013

	Job Cost	05/13	06/13	05/13	05/13	08/13	09/13
	Work Estimating (Quadra)	N/A	N/A	N/A	N/A	N/A	N/A

Attachment B.3 – IT Change Requests

There are no change requests for this month.

ATTACHMENT C

UPDATED STRUCTURAL ORGANIZATIONAL CHARTS

There are no changes to report for this month.